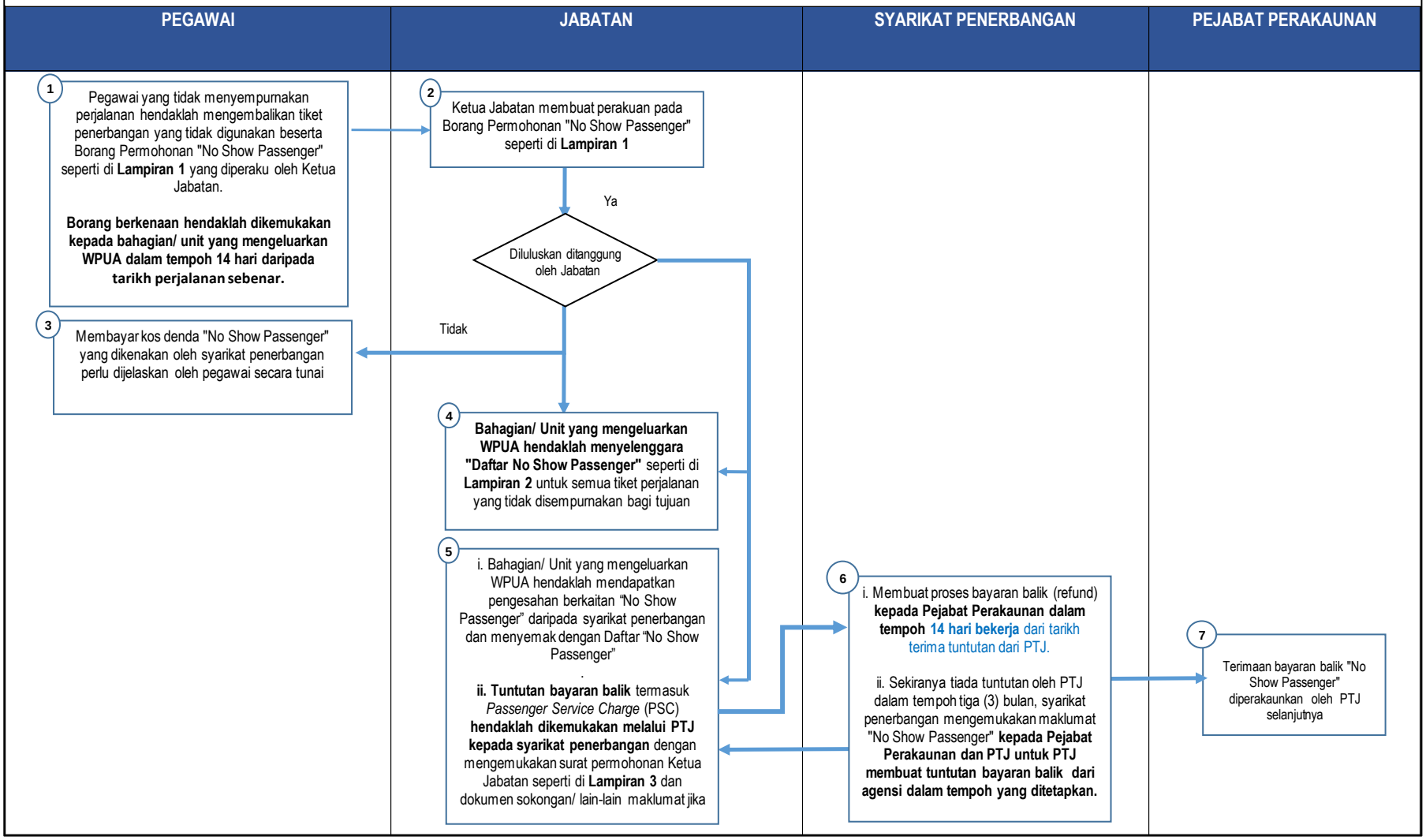
Lampiran 4

Carta Alir Proses "No Show Passenger" - Tanggungjawab Pegawai, Pusat Tanggungjawab (PTJ), Syarikat Penerbangan dan Pejabat Perakaunan